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Text of law should be given as amended. Do not include matter being eliminated and do not use italics or underlining to indicate new matter.

County
City of Niagara, New York
Town
Village

Local Law No. 2 of the year 1986

A local law regulating the use and application of alarm systems which communicate with the 911 Emergency Communications Center.

Be it enacted by the Legislature of the

County
City of Niagara, New York
Town
Village as follows:

INTRODUCTION:

This Local Law is enacted to ensure that the 911 Emergency number would not be jammed or seized by automatic dialing devices. To facilitate the response to automatic dialing devices, the County of Niagara has established designated seven-digit numbers at the Emergency Communications Center for the sole purpose of receiving calls from automatic dialing devices.

To ensure proper response to calls for service that are received by the Emergency Communications Center through automatic dialing devices, the following guidelines and procedures are promulgated pursuant to the authority of this Local Law.

Section 1: PURPOSE:

The purpose of this Local Law is threefold:

- A. To regulate the connection of alarm systems with the 911 Emergency Communications Center to prevent the emergency number from being jammed or seized by automatic dialing devices, or other such similar devices.
- B. To regulate the automatic dialer's message content to ensure that the essential information is received to provide appropriate emergency response.
- C. To regulate administrative matters relating to the operations of the 911 Emergency Communications Center to ensure the health, safety and general welfare of the residents of the County by regulating the use and application of alarm systems, and by providing a seven-digit number solely for the purpose of automatic dialer interconnect.

Section 2: DEFINITIONS:

A. The term Alarm System means any assembly of equipment or device arranged to signal the presence of a hazard requiring urgent attention, and to which police, fire or emergency medical service agencies are expected to respond. An alarm system shall include automatic dialing devices.

B. The term Alarm User means any person on whose premises, located within the County of Niagara, an alarm system is owned, operated or maintained by such person or his agents, employees or servants.

C. The term Automatic Dialing Device means a device which is connected to a telephone line and is programmed to access a predetermined emergency agency number and transmit by voice message or coded signal to an emergency agency an emergency message indicating a need for emergency response.

D. The term Private Answering Point refers to a business which offers service receiving emergency signals from alarms and where emergency signals from alarm systems are monitored and thereafter relayed to an emergency agency.

E. The word County means the County of Niagara, State of New York.

F. The term 911 Coordinator means the Fire and Ambulance Coordinator of Niagara, or his designated representative.

G. The term Person means any person, firm, partnership, association, corporation, company or organization of any kind.

H. The term Special Trunkline means a designated telephone line(s) leading into the Niagara County Emergency Communications Center, and having the primary purpose of handling emergency signals or messages from automatic dialing devices.

I. The term Emergency Communications Center means the central dispatching location provided by the County to receive all emergency calls on behalf of participating agencies in Niagara County.

Section 3: EFFECTIVE DATE:

Effective November 1, 1986, all automatic dialing devices terminating at the Emergency Communications Center shall be programmed to access designated special trunklines. The designated emergency telephone number is 433-4482. All automatic dialers accessing the 911 Emergency Communications Center shall be programmed to dial the above number.

Section 4: SPECIFIC GUIDELINES - AUTOMATIC DIALERS:

A. Dialers shall not be programmed to dial the number "911". All automatic dialing devices terminating at the Emergency Communications Center must be programmed to dial the designated seven-digit number authorized in Section 3 above.

B. Dialers shall not hold the telephone line open after the Emergency Communications Center has broken the telephone connection.

C. Dialers shall not dial the Emergency Communications Center more than once as a result of a single activation.

D. Dialers shall not state a message more than twice after the call has been answered at the Emergency Communications Center.

E. Dialer messages must be in the following format:

"This is (name of household or business in the County) reporting a (robbery, burglary, police trouble, fire, water flow or emergency medical) alarm at (number,

street name) (apartment or room number), (floor), (building name). The nearest intersection is (intersecting street) in (City, Town or Village)."

Section 5: SPECIFIC GUIDELINES - PRIVATE ANSWERING POINTS:

Alarm notifications which terminate at a private answering station or point, and are then communicated to the Emergency Communications Center by an individual for appropriate dispatch response, shall be permitted on the 911 emergency telephone number. The calling party shall provide the Emergency Communications Center operator with the following information:

- A. Type of alarm activated (robbery, burglary, police trouble, fire, water flow, or emergency medical).
- B. Name of business or household.
- C. Street number and name.
- D. Apartment, room number or floor (if applicable).
- E. Building name.
- F. Nearest intersecting street.
- G. City, Town or Village.
- H. Provide any additional information as requested by the Emergency Communications Center operator.

The calling party shall promptly terminate the call upon transmission of the above information.

Section 6: DIRECT CONNECTION TO ALARM PANELS:

Financial institutions or units of government permitted to have direct connection to the alarm panels located at the Emergency Communications Center shall be required to enter into a separate agreement with the County. The agreement will set forth all requirements and conditions for such alarms.

Section 7: ALARM TESTING:

The testing of automatic alarm dialers shall be permitted in accordance with the following procedures:

A. Business and residential alarms may be tested a maximum of four (4) times per year. Such testing shall be conducted during the hours of 8:00 a.m. to 4:00 p.m. Exceptions for frequency of tests and hours will be granted when an alarm is being tested as a result of alarm maintenance or repair.

B. Prior to the alarm test, the user must contact the 911 Emergency Communications Center to notify the Center of the test. The caller must provide his name, address, telephone number, and type of alarm. The telephone number to be used when requesting an alarm test is 439-9393 for a robbery, burglary or police trouble alarm, and for a fire, water flow, or emergency medical alarm. If for any reason the alarm test cannot be conducted, the operator will advise the user and the test shall be rescheduled at a time which is designated by the 911 Emergency Communications Center's operator.

C. In accordance with law enforcement agency policy, a police officer or deputy may be dispatched to the alarm address to verify the test.

D. Upon test completion, the user shall recall the 911 Emergency Communications Center by calling the administrative number, 439-9393, and verify the

alarm test. The caller must identify himself and advise the operator of the name of the business or household and request validation of the test.

E. The 911 Emergency Communications Center operator will monitor test and evaluate clarity of message, tone and message completeness.

Section 8: PENALTY FOR NON-COMPLIANCE:

Any person, business or firm programming an automatic dialing device to call the 911 emergency telephone number of the County of Niagara shall be liable for a civil penalty of \$500.

In addition to the civil penalty, non-compliance with any of the procedures contained herein is a violation of Section 4 of this Local Law, and punishable by a fine of not less than \$500, and not more than \$1,000, or by a term of imprisonment not to exceed fifteen (15) days, or by both such fine and imprisonment.

A police officer or deputy sheriff may order the alarm user to immediately disconnect any device not conforming with provisions of this law from the 911 emergency number. The failure by such alarm user to obey such order shall be a violation punishable by a fine of not less than \$500, and not more than \$1,000, or by a term of imprisonment not to exceed fifteen (15) days, or by both such fine and imprisonment.

Additionally, the owner of such alarm system shall be liable for a civil penalty of \$500 for the failure to obey such order.

Section 9: RIGHT TO REFUSE TO ALLOW AUTOMATIC DIALERS TO INTERCONNECT WITH DESIGNATED SEVEN-DIGIT NUMBERS:

The Coordinator may refuse to permit any person, business or firm the right to program its automatic dialing device to access the designated special seven-digit number when the Coordinator has reason to believe that the use of the device would adversely impact the operations of the 911 Emergency Communications Center.

Section 10: JURISDICTION:

These regulations shall pertain to all alarm systems which terminate at the 911 Emergency Communications Center. The 911 Coordinator may from time to time issue amendments in writing to these regulations. All regulations shall be issued with an effective date. It is the duty of all alarm users to keep advised of amendments to the existing procedures and make appropriate changes and/or modifications as required.

Section 11: EFFECTIVE DATE:

This Local Law shall take effect immediately. The regulations promulgated herein shall take effect on November 1, 1986.

(Complete the certification in the paragraph which applies to the filing of this local law and strike out the matter therein which is not applicable.)

1. (Final adoption by local legislative body only.)

I hereby certify that the local law annexed hereto, designated as local law No. 2 of 19 86.
County
of the ~~City~~ Niagara, NY, was duly passed by the Legislature of the County of Niagara, NY,
~~Town~~ (Name of Legislative Body)
~~Village~~
on August 19, 19 86 in accordance with the applicable provisions of law.

2. (Passage by local legislative body with approval or no disapproval by Elective Chief Executive Officer, * or repassage after disapproval.)

I hereby certify that the local law annexed hereto, designated as local law No. _____ of 19 _____.
County
of the ~~City~~ _____ was duly passed by the _____
~~Town~~ (Name of Legislative Body)
~~Village~~
on _____ 19 _____ and was approved _____ by the _____
not disapproved _____
repassed after disapproval _____ Elective Chief Executive Officer *
and was deemed duly adopted on _____ 19 _____, in accordance with the applicable provisions of law.

3. (Final adoption by referendum.)

I hereby certify that the local law annexed hereto, designated as local law No. _____ of 19 _____.
County
of the ~~City~~ _____ was duly passed by the _____
~~Town~~ (Name of Legislative Body)
~~Village~~
on _____ 19 _____ and was approved _____ by the _____
not disapproved _____
repassed after disapproval _____ Elective Chief Executive Officer *
on _____ 19 _____. Such local law was submitted to the people by reason of a
mandatory referendum, and received the affirmative vote of a majority of the qualified electors voting
permissive general
thereon at the special election held on _____ 19 _____, in accordance with the appli-
annual
cable provisions of law.

4. (Subject to permissive referendum, and final adoption because no valid petition filed requesting referendum.)

I hereby certify that the local law annexed hereto, designated as local law No. _____ of 19 _____.
County
of the ~~City~~ _____ was duly passed by the _____ on _____
~~Town~~ (Name of Legislative Body)
~~Village~~
_____ 19 _____ and was approved _____ by the _____ on _____
not disapproved _____
repassed after disapproval _____ Elective Chief Executive Officer *
_____ 19 _____. Such local law being subject to a permissive referendum and no
valid petition requesting such referendum having been filed, said local law was deemed duly adopted on
_____ 19 _____, in accordance with the applicable provisions of law.

*Elective Chief Executive Officer means or includes the chief executive officer of a county elected on a county-wide basis or, if there be none, the chairman of the county legislative body, the mayor of a city or village or the supervisor of a town, where such officer is vested with power to approve or veto local laws or ordinances.

5. (City local law concerning Charter revision proposed by petition.)

I hereby certify that the local law annexed hereto, designated as local law No. of 19..... of the City of..... having been submitted to referendum pursuant to the provisions of § 36 of the Municipal Home Rule Law, and having received the affirmative vote of a majority of the qualified electors of such city voting thereon at the special election held on general 19 became operative.

6. (County local law concerning adoption of Charter.)

I hereby certify that the local law annexed hereto, designated as Local Law No. of 19..... of the County of, State of New York, having been submitted to the Electors at the General Election of November, 19, pursuant to subdivisions 5 and 7 of Section 33 of the Municipal Home Rule Law, and having received the affirmative vote of a majority of the qualified electors of the cities of said county as a unit and of a majority of the qualified electors of the towns of said county considered as a unit voting at said general election, became operative.

(If any other authorized form of final adoption has been followed, please provide an appropriate certification.)

I further certify that I have compared the preceding local law with the original on file in this office and that the same is a correct transcript therefrom and of the whole of such original local law, and was finally adopted in the manner indicated in paragraph above.

David J. Kyzmir

DAVID J. KYZMIR

Clerk of the County legislative body, ~~City, Town or Village Clerk or officer designated by local legislative body~~

Date: August 20, 1986

(Seal)

(Certification to be executed by County Attorney, Corporation Counsel, Town Attorney, Village Attorney or other authorized Attorney of locality.)

STATE OF NEW YORK
COUNTY OF NIAGARA.....

I, the undersigned, hereby certify that the foregoing local law contains the correct text and that all proper proceedings have been had or taken for the enactment of the local law annexed hereto.

Glenn S. Hackett

Signature

GLENN S. HACKETT

NIAGARA COUNTY ATTORNEY

Title

Date: August 20, 1986

County
City of Niagara, New York
Town
Village